

TOWNLAND is an award winning international, multi-disciplinary planning and design consultancy providing professional services in the areas of urban and regional planning, development consultancy, master planning, urban design, architecture, landscape design and social development to Governments, the Private Sector, Institutions and Development Agencies throughout the Asia Pacific. Founded in Hong Kong (Headquarters) in 1985 and with over 3,000 projects undertaken internationally since establishment, the Firm is recognized as one of the leading planning and design consultancies in the region. TOWNLAND has successfully managed and delivered projects throughout Asia, the South Pacific, Africa and Europe. Our wide working experience provides us with knowledge and expertise in solving complex and sensitive planning and design issues.



SUSTAINABILITY

R E P O R T 2 0 1 0 / 1 1

CEO'S MESSAGE – TODAY'S IMPERATIVE!



Welcome to TOWNLAND's first sustainability report. This topic may be new to some but for TOWNLAND it's been a part of our make-up for some time with The Kyoto Protocol referring to "human induced land use change" as a key sustainability challenge. We know what sustainability is and we have already been applying it in the areas of environmental protection; social responsibility; and employee well-being

Impact

We care about how we affect our environment and those around us. 2010/11 has been our baseline period for quantifying our various impacts, e.g. carbons, workplace health and then setting about addressing the issues. This report provides the highlights. We are proud to say we continue to assist non-profits through subsidised services, etc to give "impact" a good name!

Influence

As an advocate we are a catalyst for change. We have taken it as our role to influence our stakeholders in the market to profit from the social and environmental issues and enable sustainable landuse development.

Improvement

The status quo simply won't do. To improve is a requirement and not an option, it's just a matter of finding how to. Our focus is on reducing carbon emissions and waste combined with increasing employee engagement and positive interaction with civil society. A cleaner and healthier organisation being our goal.

I hope you enjoy reading our 2010/11 sustainability report...

Keren R. Seddon
Chief Executive Officer





In 2010 TOWNLAND joined the World Cancer Research Fund Hong Kong's "Healthy Workplace Challenge". The Healthy Workplace Challenge is an holistic initiative to encourage health-promoting choices in the workplace to benefit both employers and employees.

On Initial Assessment TOWNLAND scored 47.9% in April 2010. We made improvements and at our Year End Assessment we achieved a higher score of 65.1% in February 2011.

These improvements were the results of our ongoing efforts in promoting disease prevention, supporting physical activity and developing a health policy.

OUR EMPLOYEES



TOWNLAND has been a Caring Company for many years by employing people with physical disabilities.

TOWNLAND has participated in the 6th "Beat the Banana" charity run on February 24, 2011, to help raise money for cancer research and prevention.



OUR COMMUNITY

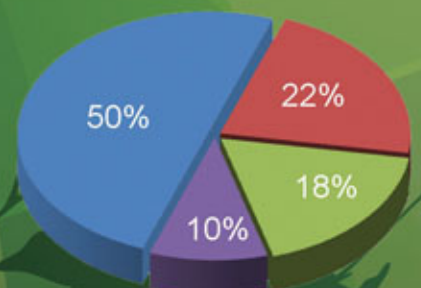
OUR CARBON FOOTPRINT



TOWNLAND has calculated its carbon footprint in 2010/11 resulting in the following data :

 108 tonnes
CO₂
for 2010/11

- Electricity
- Air Travel
- Local Travel
- Paper



OUR ENVIRONMENT



In recognition of your commitment to a
Healthy Workplace

Townland Consultants Ltd.

World Cancer Research Fund Hong Kong
23 January 2011

Our targets for 2011/12 are to sustain a healthier work-place by promoting a better work life balance for our employees, increasing the number of employee training hours and engaging more with employees on sustainability issues.



健康職場人人賞
Healthy Workplace

by WCRF HK 世界癌症研究基金會 (香港)



TOWNLAND team in the charity run "Beat the Banana"



Social development project in India

TOWNLAND has set itself a target to reduce emissions of CO₂ by 5% by April 2012, relative to 2010/11.


We will do this in a way that makes commercial sense to our business by empowering people to change the way we consume energy, turning things off when they're no longer needed and investing in energy efficient technologies..



Sustainable architecture project in Zhihui Valley - Suzhou Science and Technology Town, China

WE BELIEVE IN EQUALITY



In 2010/11 we employed **7** nationalities and our gender rate is : MEN 34.5%  WOMEN 65.5%

OUR JOB: SOCIAL DEVELOPMENT AND POVERTY ALLEVIATION

TOWNLAND has over the years built an extensive track record in assisting organisations and communities to formulate their goals and maximize their potentials with respect to their social, economic and physical environment, through community led comprehensive and integrated planning.

Our focus on social development seeks to ensure the optimisation of opportunities for economic development, for the provision of low cost housing and the upgrading of slum communities, for rehabilitation, for education and health provision and for community development for instance for the Asian Development Bank, the World Bank and increasingly for the Private Sector.

We work closely with stakeholders in developing integrated social development / rehabilitation / resettlement programs which ensure income generation and livelihood development, education and training, health improvement and community development.

OUR JOB: ENVIRONMENTAL PLANNING AND CONSERVATION

TOWNLAND is a key player in land use and infrastructure development in Hong Kong and other South East Asian countries. As such our environmental stance has a considerable impact on the eventual built environment we are all a part of. We want our contribution to be for the better.

TOWNLAND always ensures that its development plans and projects are environmentally sustainable. TOWNLAND staff work closely with Clients and affected communities from project inception to completion to make sure the consideration of environmental issues are an integral part of any new development project. Thus, the Company is able to conserve sensitive natural environments and protect vulnerable communities from the potentially adverse effects of development as an integral part of the Clients' plans. In this respect TOWNLAND has extensive award winning experience in working with the Private Sector in protecting and enhancing ecologically sensitive environments, such as wetlands and mountain environments to the benefit of both the investor and the community.

WHY A SUSTAINABILITY REPORT?

- Focus the effort by collecting and analysing our performance data and identifying priority areas for our action in environmental and social responsibility to achieve demonstrable change;
- Engaging our people and reviewing the policies that affect them to bring about positive changes;
- Be accountable by communicating with all our stakeholders in a public and transparent format;
- Lead the way as the industry leader in our practice area in HK and demonstrate our credentials.

SUSTAINABLE PLANNING

TOWNLAND provides a range of innovative approaches to sustainable planning, which guides all phases of the project development. We have been a strong advocate for many years of the benefits of New Urbanism, Smart Planning and Transit Oriented Development. These sustainable planning principles reap multi-fold benefits for developers, government and residents alike. TOWNLAND assists Clients in achieving the appropriate LEED Certification based on the Client's sustainability ambitions.



Sustainable Planning Project in Zhihui Valley, Suzhou Science and Technology Town, China

BEING A CARING COMPANY

TOWNLAND is a part of the Caring Company Movement in Hong Kong. This platform for over 2,200 corporations and 450 NGOs engages in dialogue and collaboration, through various partnership projects. TOWNLAND has actively been participating in achieving the Caring Companies goal to build a more inclusive, caring and greener society. For TOWNLAND this means actively Caring for not only its Employees, but also Caring for the Community and Caring for the Environment.

商界展關懷

caringcompany 2010/11

Awarded by The Hong Kong Council of Social Service
香港社會服務聯會頒發



GOING FORWARD

Keep pushing the boundaries...

Through this Sustainability Report we are communicating with our stakeholders and interested parties on our efforts towards being a sustainable organisation. This report will be an important "reference point" when discussing sustainability issues with our Employees, our Clients and other stakeholders in the wider community.

Our Targets for 2011/12

Our Employees

- Implement a 5 Day work week (effective from 1st July 2011)
- Promote better work / life balance for our Employees
- Include our office in Jakarta in our sustainability efforts

Our Community

- Expand our cooperation with World Cancer Research Fund – HK

Our Environment

- Reduce carbon emissions in HK by 5% on 2010/11 emission figures
- Expand our GHG (green house gas) Inventory to include A/C refrigerant and water
- Investigate the use of mixed-use paper sources
- Investigate the ethical purchasing of consumables



Feedback

We would welcome your thoughts on this sustainability report. To influence our next report please send your comments to our report author, Mr. Andrew Sloane at : andrew.sloane@townland.com.

Report Author

Andrew is a part of TOWNLAND's senior management and is a Member of the Energy Institute (UK), Member of AccountAbility (UK) and is a Certified Carbon Auditor, a Qualified Sustainability Assurance Practitioner, Lead Assessor of Quality, Environmental, Occupational Health & Safety and Social Accountability Management Systems.

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